

forzalaqua

SOLID OAK INFORMATION

INSTALLATION AND MAINTENANCE PROVISIONS FOR FORZALAQUA VANITY UNITS

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- 1] BEFORE LEAVING THE FACTORY ALL ELEMENTS HAVE UNDERGONE A STRICT QUALITY CONTROL PROCEDURE. BECAUSE OF THIS, WE CAN GUARANTEE TOP QUALITY.
- 2] CHECK THE PACKAGING AND THE PRODUCTS FOR POSSIBLE TRANSPORT DAMAGE AND/OR MISSING PARTS BEFORE INSTALLATION. IN CASE OF DAMAGES, WE REQUEST YOU CONTACT US IMMEDIATELY. DAMAGES REPORTED AFTER INSTALLATION WILL NOT FALL UNDER WARRANTY.
- 3] FIRST, APPLY SEVERAL STRIPS OF ACID-FREE SANITARY SEALANT ON THE TOPSIDE OF THE WASHBASIN BASE CABINET, THEN PLACE THE WASHBASIN ON THE BASE CABINET.
- 4] IN CASE TILING OR THE INSTALLATION OF A MIRROR OR WALL CABINET IS NECESSARY AFTER THE INSTALLATION OF THE FURNITURE, THE WASHBASIN SHOULD BE COVERED CAREFULLY. [THE WASHBASIN CABINET IS NOT A WORKBENCH]
- 5] ALL DRILL HOLES APPLIED AFTER DELIVERY OF THE FURNITURE SHOULD BE SEALED WITH ACID-FREE SILICON SEALANT TO PREVENT THE INTRUSION OF MOISTURE.
- 6] ALL OUR SOLID WOOD FURNITURE HAS UNDERGONE A SPECIAL TREATMENT, MAKING THEM RESISTANT TO CHANGES IN HUMIDITY.
- 7] NEVER CLEAN WITH ABRASIVE OR BLEACHING AGENTS, OR ANY OTHER CORROSIVE SUBSTANCES. OUR SOLID WOOD FURNITURE SHOULD BE TREATED LIKE THE FURNITURE IN YOUR LIVING ROOM. TO THIS END, THE SUPPLIER HAS A MAINTENANCE PACKAGE AVAILABLE WHICH CAN BE ORDERED.

WARRANTY PROVISIONS

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TO GUARANTEE THE QUALITY OF YOUR NEW VANITY UNIT, WE HAVE TAKEN ALL PRECAUTIONS TO BE ABLE TO OFFER YOU A WARRANTY OF 1 YEAR. TO BE ELIGIBLE FOR THIS WARRANTY, WE EXPECT FROM YOU, THE DEALER / OWNER / USER, THAT THE FOLLOWING POINTS WILL BE TAKEN INTO CONSIDERATION DURING INSTALLATION AND USE:

- 1] ENSURE PROPER VENTILATION IN THE SPACE THE VANITY UNIT IS PLACED IN.
- 2] NOTE THAT, IN REALITY, COLOURS CAN DIFFER FROM THE COLOURS IN THE PICTURES OR SAMPLES. AFTER ALL, YOU ARE RECEIVING A NATURAL PRODUCT AND NATURAL PRODUCTS ARE NEVER COMPLETELY THE SAME.
- 3] NEVER LEAVE WET OR MOIST PRODUCTS IN OR ON THE VANITY UNIT.
- 4] NEVER USE ABRASIVE, BLEACHING OR OTHER CORROSIVE AGENTS.
- 5] NEVER PLACE THE VANITY UNIT IN THE DIRECT VICINITY OF A BATH OR SHOWER WITHOUT A FIXED, SEPARATING WALL.
- 6] CHECK THE VANITY UNIT FOR ANY FAULTS OR MISSING PARTS BEFORE INSTALLATION.
- 7] THE SOLID WOOD SHOULD BE TREATED WITH OUR MAINTENANCE AGENT 2X A YEAR.

IN THE CASE THAT BEFORE THE VANITY UNIT IS INSTALLED AND DESPITE ALL OUR CAREFUL PRECAUTIONS, SOMETHING TURNS OUT TO BE AMISS AFTER YOUR INSPECTION, PLEASE CONSULT YOUR CONTACT PERSON. WHEN PARTS HAVE BEEN SUPPLIED BY US UNDER WARRANTY, ALL COSTS, SUCH AS, AMONGST OTHERS, INSTALLATION-, PLUMBER- AND TILING WORK, WILL NOT BE REIMBURSED BY US. COLOUR AND TINT DEVIATION DO NOT PROVIDE GROUNDS FOR RECLAMATION.

THE WARRANTY PERIOD STARTS THE DAY OF DELIVERY AND VOIDS IN CASE OF:

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- 1] INSUFFICIENTLY VENTILATED ROOMS
 - 2] LEAKS
 - 3] WRONGFUL INSTALLATION
 - 4] NO OR INCORRECT MAINTENANCE
 - 5] PROVIDING INSUFFICIENT COOPERATION TO BE ABLE TO FIX THE NAMED SERVICE NOTIFICATION.
 - 6] PLACING THE VANITY UNIT NEXT TO A BATH OR SHOWER WITHOUT A FIXED, SEPARATING WALL.
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